



# Specialty Pharmacy Program Quick Guide for Offices

The Specialty Pharmacy Program (SPP) has been designed to provide additional options for healthcare provider offices to access Kyleena®, Mirena® and Skyla®. The Specialty Pharmacies listed below process prescription requests by checking for coverage and then dispensing Kyleena, Mirena or Skyla labeled for the patient.

## Specialty Pharmacy Contact

Specialty Pharmacy	Fax	Phone	Hours of Operation
CVS Specialty (In the Continental US)	(866) 216-1681	(866) 638-8312	8:30 AM - 8:30 PM ET
CVS Specialty (In Hawaii-Neighbor Islands)	(877) 232-5455	(800) 896-1464	8:30 AM - 8:30 PM HT
CVS Specialty (In Hawaii-Oahu)	(808) 254-4445	(808) 254-2727	8:30 AM - 8:30 PM HT
AllianceRx Walgreens Prime	(800) 830-5292	(877) 686-4633	8:00 AM - 8:00 PM ET
Cigna Specialty Pharmacy Services	(800) 351-3616	(800) 351-3606	6:00 AM - 12:00 AM ET
Humana Specialty Pharmacy	(877) 405-7940	(800) 486-2668	8:00 AM - 11:00 PM ET
Magellan Rx Specialty Pharmacy	(866) 364-2673	(866) 554-2673	8:00 AM - 7:00 PM ET

## Payment Options

- Kyleena, Mirena and Skyla products may be covered under the patient's pharmacy or medical benefit
- In the event that Kyleena, Mirena or Skyla is not approved by the payer under the SPP, the Specialty Pharmacy will notify the office and explain the options:
  - Buy and Bill: The payer requires the prescriber to purchase Kyleena, Mirena or Skyla and submit for reimbursement. The healthcare provider can contact the Reimbursement Support Center (Fax # 877-946-1000) to complete a benefit verification for Buy and Bill. If the office does not wish to Buy and Bill, please indicate this on the SPP request form
  - Self-pay: If the patient does not have insurance coverage or does not want insurance billed, the patient will be told about the purchase option available (call the applicable Specialty Pharmacy for details)

## Key Points

- Complete all areas of the SPP Prescription Request form by following the directions on the form
- The patient must read and sign the Patient Authorization section of the form
- Fax the completed form, including the Patient Authorization section, to the applicable location (see Specialty Pharmacy Contact section) with copies of drug and medical insurance cards
- Expect to receive the shipment within 7 business days upon successful approval of benefits. Note that the prescriber office is not contacted before shipping
- After administration, remember to bill the payer for any associated services

## Things to Remember

- Provide the patient with an appointment reminder
- The Specialty Pharmacy will send a "thank you" fax. If the patient has Kyleena, Mirena or Skyla coverage, the prescription will be shipped without further notification
- The Specialty Pharmacy will update the office if the referral takes longer than 7 business days to process

